

A MESSAGE FROM THE PRESIDENT AND EXECUTIVE DIRECTOR

EMBRACING CHANGE

We are extremely proud to be celebrating 66 years of service. The people we support, their families, caregivers, our dedicated staff and our community partners and donors, make Corbrook the thriving community that it is today. Our legacy is proof of our abilities to fulfill our mission and is also a testament to our strong network and keen foresight to adapt in times of change.

2016/2017 has been a true example of our success. After the Ministry of Community and Social Services (MCSS) announced that Developmental Services Agencies were no longer allowed to admit new participants into Sheltered Workshop programs, our Board and Management team proactively put together an effective plan that would ultimately see people successfully transition out of the workshop into more community based service options. The goal was to ensure that people were able to transition away from the Sheltered Workshop by using a person directed approach. Our staff ensured that the people we support would continue to reach their personal goals despite the transition.

Our frontline staff and management organized one-on-one meetings with participants and their caregivers to discuss options. The people receiving services were in full control to choose what options would best meet their goals. Individual Service Plans (ISPs) were reconfigured based on these new goals and outcomes. In true Corbrook fashion, everyone's values, desires and choices were respected. As a result of the hard work and dedication of our frontline and management staff, over a hundred people were successfully transitioned into services that were more community oriented. The options available for people to engage in, in lieu of the Sheltered Workshop program included: pre-employment training and job preparation activities through our Striving for Success Program, volunteer opportunities, community based exploration opportunities, health and fitness programs that we run in collaboration with the YMCA, as well as life skills programs and community based activities offered through REVEL (Recreation, Education, Volunteerism, Entertainment and Life Skills). In addition, a small number of individuals were also connected to natural supports

offered by other Agencies, such as those who chose to retire and participate in seniors programming.

We are very proud of the successful transition away from the Sheltered Workshop, not only because of how well the plan was executed, but also because we maintained the respect and dignity of all the individuals involved and ensured that we remained true to our person directed philosophy.

COMMUNITY PARTNERSHIPS & PROFESSIONAL DEVELOPMENT

Corbrook has remained a solid voice with many community partner organizations. By sharing our knowledge, insight and expertise with our partners, we are able to effectively pave paths for future programming and support channels. In collaboration with our partners, we continually work to create not only a better future for the individuals of Corbrook, but for all people with developmental disabilities. Corbrook is proud to be a member/partner of the following:

- Ready, Willing & Able (RWA)
- Community Needs Advisory Committee (CNAC) of Developmental Services
- Toronto Respite Network
- Person Directed Planning Table
- Program Advisory Committee of Centennial College
- Ontario Agencies Supporting Individuals of Special Needs (OASIS)
- Toronto Developmental Service Alliance (TDSA)
- Leaders for Success initiative
- Job Opportunity Information Network (JOIN).

Corbrook continually focuses on professional development for our staff and management team. Our Executive Director, Deepak Soni, completed the Public Sector Leadership Certification through the Rotman School of Business at University of Toronto. Our Director of Services, Lina Baccarella, participated in training through Facilitation First. Many of our staff also participated in opportunities related to professional development including: job development training and coaching, supporting those with dual diagnosis as well as training on conducting person directed planning.

We understand that the Developmental Services sector is strengthened by the staff working in it. Corbrook proudly continues to support two scholarships at Centennial College: The Gloria Le Grow Scholarship and the Corbrook – Awakening Abilities Scholarship which supports the Social Service Worker (SSW) Program and the Developmental Services Worker (DSW) Program respectively. These scholarships assist students of strong academic standing who are in need of financial aid. In recognition of this long time support, Centennial College named a new lecture room after Corbrook.

PROMOTING INCLUSION & CREATING OPPORTUNITIES

An important part of our mission is to provide meaningful opportunities for the people we support. This is achieved by raising awareness and dispelling any stigma related to hiring people with disabilities. This year, in addition to getting people employed, Corbrook provided sensitivity awareness training to many business partners including the Retail Council of Canada, MetroLogistics and the Ontario Ministry of Labour.

Corbrook also co-sponsored a job coaching training with the Ontario Disability Employment Network (ODEN), which supports job coaches and employment specialists across the province.

This was a highly successful year for Corbrook's Work Re-Integration Program, a Fee for Service program offered to clients of insurance companies looking to be reintegrated into the work force. Corbrook strengthened its relationship with a number of insurance companies including Great West Life, TD Insurance, RBC Insurance, Social Work Consulting Group and the Workplace Safety and Insurance Board (WSIB). As a result of our assessments and the supports provided, clients of these companies found roles in fields such as Call Centre Representatives, Accounts Payable Clerks, Teachers, Legal Aids, and Financial Analysts.

FUNDRAISING & EVENTS

It was wonderful to celebrate Corbrook's 65th anniversary with a special fundraising event: Corbrook's Sapphire Gala. It was a beautiful evening enjoyed by our community where we raised approximately \$12,000 for new training equipment and supplies. In addition, Corbrook was selected as the Earlscourt Rotary Club's 2016 Sponsored Charity which raised \$12,500 from their Angels' Ball Gala. Corbrook raised an additional \$6,000 from a lovely dinner organized at Oca Nera Restaurant. The evening was

a huge success as guests enjoyed the company and conversations of each other over some delicious food and wine. We would like to thank both Earlscourt Rotary Club and Oca Nera Restaurant for their support and generosity in making these events happen.

LOOKING TO THE FUTURE

The future of Corbrook is bright. We are very excited to see the impact of the changes we have made to our services. In addition, Corbrook will also continue to further innovate as well as provide new and meaningful services. We are looking forward to implementing a brand new social enterprise that will not only provide employment opportunities to the people we support, but also some financial strength and stability to the Organization.

THANK YOU!

We would like to sincerely thank our community for their patience and confidence as we journeyed through this year of change. To our highly committed Board of Directors for their leadership and guidance, our staff and volunteers for their passion and support, our corporate partners and funders for helping to keep our programs alive, and our individuals and families for entrusting us to help them reach their personal goals. We look forward to another outstanding year of community and growth.



JUDY COOPER PRESIDENT



DEEPAK SONI EXECUTIVE DIRECTOR

BOARD OF DIRECTORS

Judy Cooper (President)
Shelley Kierstead (Vice-President)
Granville MacKenzie (Treasurer)
Ken Williamson (Past President)
Chris Lindsay
Peter Lindsay
Heather Grand
Ray Park

Sandra Fontaine Full biographies of all Board members are available at www.corbrook.com.

OUR VISION

AWAKENING ABILITIES

OUR MISSION

To develop and provide opportunities for meaningful work and personal development for persons with varying levels of abilities.

OUR SERVICE VALUES

- Individuality is respected.
- People will be treated with dignity and respect.
- People are informed.
- People have an opportunity to learn, develop and grow.
- People will be listened to and responded to.
- People will be healthy and safe.
- People have rights.
- People are in control and direct the supports and services that affect their lives.
- People will be supported to know and exercise their rights.



IAN MANG BENCH

The bench sits at our West campus recognizing the contribution of Mr. Mang who served on Corbrook's Board of Directors from 1978 - 2015

JOEY CANNON CORBROOK PARTICPANT

"I am very lucky to have discovered Corbrook back in 1980 as it has been the place I have now worked for thirtysix years. Over those years I have had 3 training jobs. The first one was weaving, all of us used different colours to make place mats and napkins. After fifteen years, the weaving department closed down and I packed washers and mesh tubes for a company in Toronto. In 2016, I started attending more Revel classes which are interesting. I really enjoy literacy and journaling. I would call Corbrook my second home because it is so friendly and it has helped me learn so many skills that has enhanced my life."

HELEN WALTON AWARD

Each year, the Helen Walton Award is given to two special people who are nominated by their peers for outstanding generosity and helpfulness.

The award is named after Helen Walton, who served as a volunteer since Corbrook's formation. As a member of Alpha Gamma Delta fraternity, Mrs. Walton became involved with Corbrook and was President of the Board of Directors when she died in 1983 after many years of service.

MICHAEL WEBSTER WEST CAMPUS RECIPIENT



Michael has been with Corbrook since 2012. He demonstrates a positive attitude and is often surrounded by his friends.

Michael always has a smile when working in groups or independently. He was recognized by a large number of his peers, as he is very helpful, a great listener and can always make his friends laugh.

Michael came to Corbrook as a co-op student through his high school and then completed Learning 101 and participated in the Transition to Work Program. He currently participates in the Revel Program at the West campus four days a week and at the East campus one day a week. Michael's confidence has grown tremendously from attending programs at both locations.

Michael has shown vast improvements over the years in various classes including cooking and nutrition and communication skills. Currently he is participating in mixed media, cooking and nutrition and arts and crafts.

Congratulations Michael on this well-deserved award!

ASHLEY EEG EAST CAMPUS RECIPIENT

Ashley has been with Corbook since 2012. She participates in the Revel program daily. She is very popular among her peers as she is very friendly, empathetic and supportive. Ashley recently moved out of her family home into a supported living environment. She has had a really positive experience with this transition

and enjoys sharing her experience with her friends.

It is not a surprise to Corbrook staff that Ashley is this year's East Campus recipient of the Helen Walton Award. Ashley is always very helpful and often goes above and beyond by offering to set up classroom tables, passes out materials, supports her peers in wheelchairs during walks and trips and will help her peers if they need some support with their activity.



Ashley has a great attitude and will often encourage her peers to build their stamina at the YMCA and gives others a chance to have their voice heard. While at Corbrook, Ashley has identified that developing positive and healthy relationships is her goal. She is working on improving her problem solving and communication skills. We have no doubt that Ashley will reach her goals and continue to grow.

Congratulations, Ashley!

JIM RAYMER AWARD

The Jim Raymer Award honours the memory of a man who was a conscientious participant at Corbrook for thirty-three years, before building the courage to find employment in the community.



ZACHARY BRASSARD

2016/2017 RECIPIENT

Zachary completed a Retail and Customer Service Training program through Corbrook after graduating from Humber College. He worked for over 9 years in retail positions growing into a positive and reliable worker. His employers identified Zachary's strengths as following policies and procedures, providing excellent services and speaking about products.



Looking to increase his skills, Zachary came to Corbrook to complete the STEER program where he learned valuable skills in workplace standards, employment ethics, health and wellness and interview skills. He really enjoyed the experience and made many new friends with the other students in the program.

In November 2016, the STEER Program supported Zachary in his decision to make a change in his career and start a new job at the North Vaughan Resource Library.



Employed as a Page, Zachary now handles tasks such as reshelving books, ensuring books are ordered correctly, putting out the daily newspapers and magazines, retrieving books that people have placed on hold and general administrative support. He was well supported by Corbrook having a staff member join him for his training in the early weeks of his new position. Zachary loves working with the people at the library and feels proud to be part of the team.

"My favourite job task is making sure all the books have been shelved in the right spot. I now know how to check if they have been misplaced and order them properly. I also love helping people at the library find the computers and the photocopier. I feel valuable when I can make someone's time at the library a good one."

Zachary Brassard

"Zachary is an important member of our team. He is bright and positive and always willing to take on a new task. We have appreciated our experience with Corbrook and the support they have given the library ensuring our training system for Zachary was what he needed to succeed. We hope that Zachary will stay with us for a long time."

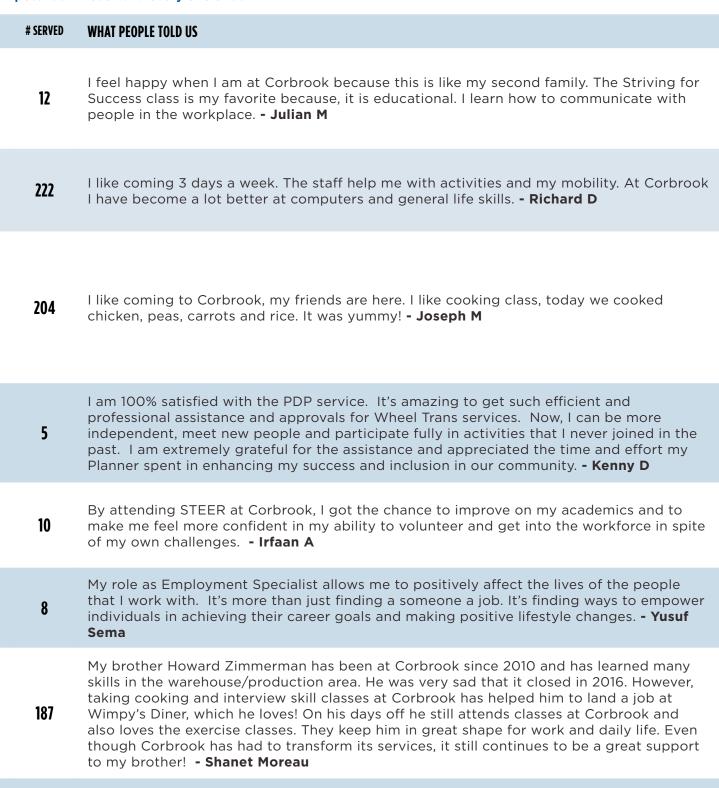
Jennifer Stephen

North Vaughan Resource Library

2016/2017 SERVICE OVERVIEW & REPORT CARD

	SERVICE	HOW IT HELPS
	STRIVING FOR SUCCESS	Provides training to prepare adults with a developmental disability for today's competitive job market. Through support skill development in key areas essential for successful job search and retention, this program is designed to assist people in resume writing, interviewing and job search, customer service and interpersonal skills required to work within a team.
	REVEL	Provides opportunities for skills development through a range of in-house and community based activities as well as meaningful engagement in the community. All programs are designed to promote positive peer interactions and developing natural relations within a person's community.
	RESPITE	AFTERSCHOOL PROGRAMS: This program is designed to provide support with homework, skill development, and community exploration. SUMMER BREAK: This summer program offers youth an opportunity to gain skills while having fun. Emphasis is placed on involvement within the community designed to promote an active lifestyle while making new friendships. WEEKEND RESPITE: This program offers respite support for families of youth and adults. All participants are involved in a number of in-house and community based activities designed to promote independence and build on skills.
	PERSON DIRECTED PLANNING (PDP)	Individuals seeking a plan to ensure that they are able to access the support they need, as they need it and are guided to complete a Person Directed Plan. Corbrook staff assists the participant with goal development, creating opportunities to develop natural supports and liaison with professional support resources to ensure they have the assistance needed to thrive.
	STEER	Success Through Education, Employment and Retention (STEER) offers youth with disabilities in-class, online and on-the-job training opportunities, targeting sectors in which businesses have identified a need for more employees with a specific skill set.
	INSURANCE	Helps people return to work immediately following an injury or after a long-term disability. This program offers assessment and feedback designed to promote a safe re-entry into the workforce.
	ODSP EMPLOYMENT SUPPORTS	This program offered in Toronto and York Region provides job readiness assessment, employment counselling, on-the-job training and placement services to assist people in attaining the skills and experience necessary to secure and retain paid employment
	HIGH SCHOOL CO-OP	Helps youth with disabilities to gain essential work experience, learn new skills and expand their network of friends and co-workers at one of Corbrook's two centres of learning.
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In 2016-2017 Corbrook supported over 670 people to plan for their future, set and achieve new goals, learn new skills, explore their community and find a job. Through a variety of funded and fee for service programs and using a person centered approach, the students at Corbrook continue to learn and to remind us every day of the potential in each and every one of us!



Thank you for providing our students with the opportunity over the years to participate in

the Work Experience Program. We appreciate all your hard work and dedication. All of our students have gained immeasurably. - James Cardinal McGuigan Catholic High School

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A BUSINESS DECISION TO FEEL GOOD ABOUT

Contract sales are important to

Corbrook's ability to provide high quality services and hands-on-work experiences.

We are pleased to take this opportunity to express our thanks to the following businesses for choosing Corbrook to meet their custom packaging and assembly needs last year.

1 Shot **ABC Salga Associates** Atlantic Packaging Products Ltd. Beaver Valley Beverages Cindias International Cornell Engineering Co. Ltd Crate 61 Organics David Health **Debco Solutions** Domtar Elete Carpets **Good Times Brand** Harizon Solutions Highfield International Incredible Novelties Jude's Miracle Cloth **Lush Cosmetics** Made in Brockton Village Mardalvi Northcott Silk P.W. Leopard Pitch In Canada R.K. Associates Rose E. Dee Royal Containers Ltd. S.D.I. Supplies Secure Product Management Spicers Supremex V.K. Patel Distribution System Inc.

EMPLOYER LIST

Corbrook is fortunate to collaborate with a large number of organizations that are committed to being socially responsible, inclusive and diverse in their work places including:

- Ansley Grove Public Library
- Aramark- York University
- ASG
- Canlan Ice Sports
- Chat's Jerk Restaurant
 and Roti Shop
- Cineplex
- City of Toronto
- Cliffwood CommunityChildcare Inc.
- Community Living Toronto
- Cora's Breakfast and Lunch
- Costco- Richmond Hill •
- Craft Contracting Ltd.
- Dollarama
- EB Games- Vaughan Mills Mall
- Elections Ontario
- Fresh Start Cleaning & Maintenance
- Furniture Bank
- Gervais Tent & Party Rentals
- Global Construction Management Services Inc.
- Hawthorne Restaurant
- Hero Certified Burgers
- Home Depot-Richmond Hill North
- Karibu Thrift Store
- Liberty Grand Entertainment Complex
- Low Carb Canada
- Maple Library-VPL

- Milagro Restaurant
- Milestones
- Ministry of Youth and Children Social Services
- Moxie's Bar & Grill
- Mr. Rooter
- Network Research Filed Services
- New Horizons Tower
- No Frills
- Panera Bread (Shops at Don Mills)
- Panera Bread (Yonge and Dundas)
- People Store
- Personal Janitorial Services
- Queensway Carwash
- Real Canadian
 Superstore- Brimley
- Sheraton Gateway
 - Hotel
- Sobeys
- Subway Restaurant
- Swiss Chalet
- TBM Service Group
- The Nursery Support Services
 - Topper Linen and
 - Uniform Service
- Toronto Plaza Hotel
- Toys "R" Us- Richmond Hill
- Umi Sushi
- Universal Staffing
- Vaughan Public Libraries
 - YMCA

Winners HomeSense Canada



Personal Care. Professional Clean.

EMPLOYER OF THE YEAR

Congratulations to our Employer of the Year - Topper Linen & Uniform Service.

Topper Linen & Uniform Service was founded in 1956 by Ed Topornicki. Today, it has grown into a 48,000sq.-ft. operation, with over 100 staff members and 22 route service vehicles. Topper currently services over 1.000 businesses in the GTA and Southern Ontario.

Throughout the years, Topper Linen has shined as one of the top community partners of Corbrook. Topper Linen is known in the industry for their amazing personal customer service, more commonly known as the Topper touch. It is the Topper touch that has created such a strong relationship between Corbrook and Topper Linen.

Topper Linen has continuously worked with Corbrook to provide meaningful opportunities to people with varying levels of abilities. Topper Linen has provided a supportive environment that has positively impacted the lives of many individuals. Our people have found Topper Linen to be a place where they look forward to working every day to work side-by-side with the people they consider as friends and family.

We are proud to be working collaboratively with Topper Linen in creating an inclusive work environment and look forward to continuing our successful partnership in this regard.

"At Topper Linen we are proud to support and hire people with various abilities. We are happy to provide employment for all people, including those that are recommended from Corbrook. Disability does not define workers as not responsible or capable; we hire people that are reliable and that want to contribute to society. All of our employees are all treated the same; we appreciate them."

- Tim Topornicki



BUSINESS PARTNER OF THE YEAR

Each year, Corbrook acknowledges an outstanding Business Partner and recognizes them for commitment and support in fulfilling our mission and vision.

We are proud to recognize Oca Nera as our Business Partner of Year Award Recipient for 2016/2017.

Oca Nera restaurant is a hidden gem in Woodbridge, Ontario. They provide an intimate and elegant atmosphere to make you feel comfortable. At Oca Nera you can expect to see classic Italian dishes as well as those with a more modern twist. All ingredients are always fresh and of the highest quality.

Wally, Chef Corrie and the team at Oca Nera have supported Corbrook in a variety of fundraising events including Corbrook's Dinner Party in March. Oca Nera pulled out all of the stops by providing a delicious gourmet Italian meal with wine parings, a musician, and exceptional service throughout the evening.

"Oca is proud to partner with Corbrook and supports their commitment to improve the life of adults with developmental disabilities. Corbrook enhances an individual's abilities by focusing on potential and providing enriching life experiences."

- Wally & Corado



SAPPHIRE GALA

Corbrook's 65th Anniversary Sapphire Gala was a great success and we extend sincere thanks to our title sponsor, lerfino and Associates Chartered Accountants. The venue was packed, the food was delicious, the entertainment was exciting and the atmosphere was wonderful.

The evening was celebrated with warm wishes from His Excellency the Right Honourable David Johnston, MCSS Dr. Helena Jaczek, MPP Laura Albanese, ADM Karen Chan and Mayor John Tory. The Corbrook team was honoured to present Ms. Linda Robinson an award to honour her late husband, Mr. Ian Mang for his dedicated years of service on Corbrook's Board of Directors. This award was presented by Ms. Gloria LeGrow, a founding member of Corbrook and our President of the Board, Ms. Judy Cooper to Ms. Robinson and Colin and Owen Mang.

Corbrook was able to raise a net profit of \$12,000, which was used to purchase new training equipment to make our programs more innovative and effective as well as subsidize the expansion of much needed services in our communities.

EARLSCOURT ROTARY GALA

Corbrook would like to extend our heartfelt thanks to the Earlscourt Rotary Club for selecting Corbrook as the 2016 Sponsored Charity. Over the years the Earlscourt Rotary Club has supported Corbrook by attending our events and making regular donations.

In November, Corbrook guests and staff attending the Gala hosted by the Rotary Club received a donation of \$12,500! This generous donation has supported essential construction at our West Campus to aid in the creation of new classroom spaces. When you are at our West location you will notice that our employment focused learning spaces have been named in honour of the Earlscourt Rotary Club.

The funds donated have supported development of new training spaces and initiatives that ensure we can continue to provide exceptional training programs at our two campuses.







Fundraising equals better programs, more services and a stronger Corbrook.

Corbrook would like to acknowledge, with sincere appreciation, the support and contributions made by our donors and sponsors in the past year.

In 2016-2017, Corbrook raised a total of \$34,586.

THANK YOU

2016-2017 GIVING **EVENT SPONSORS, IN-KIND AND CASH DONORS:**

Abbotts of England AGO Alexander Suriano Angela Bradley Barbara Costello Baskits **BMO**

Boen Sheetmetal Boodhoo Family Boston Pizza Allen Road

Brad Saunders

Canada's Wonderland

Cathy Chelbus Centennial College

Centura Tile

Christopher Lindsay Clarkson Rouble LLP

ClubLink Deepak Soni

Delaney Capital Management

Donna Wells Vanier **DUCA Financial**

DWFC Cleaning Group Earlscourt Rotary Club

Edmund Ralph Estrellita Calang F Ireve Whitney

Faith Sanctuary Pentecostal

Church

Granville McKenzie Greg Ferwin Theatre Heather Grand Helen Koturbash Home Medical Equipment

Humber College

Ierfino and Associates

James Hewson Jessica Graham

Judy Cooper

Jungle Cat World Ken Williamson

Lindy Zaretsky

Lvndel Hill

Maple Leafs Sports and

Entertainment Maria Fauceglia Mascetta Family Massimo Sicialliano Maud Cetlin-Cosmolane

Maureen Haan Medieval Times

Merange International LTD

Michael Glover Nene's Choice

Ontario Science Centre

Patricial Brice Paul Fernandez Pauline Tong Peter Lindsav Phil Silvestri Pooran Law PW Leopard Raymond Park Rob Reed Robby Virk Roberto Fattor

Rogers Communications

Roots Canada Rov Graham Sandra Fontaine Sashi Foods Senso Group Shelley Kierstead Simply Elaborate **Spicers**

Staples Advantage

Sundale Food International

Suntharaling Family TA Janitorial Services Thompson Family

TIFF

TJX Canada Toronto Blue Jays Toronto Kleen Toste Family **Treetop Trecking** Uy Family Vid Sosic

Webster Family Wendy Scott William Feng

CORBROOK COMBINED INCOME STATEMENT YEAR ENDED MARCH 31, 2017

WARK CENTRES		2017		2016	
WORK CENTRES		2017		2016	
INCOME					
Provincial Subsidy		\$ 1,423,96	67	\$ 1,187,421	
Contract Sales		599,503		490,718	
HST Revenue - contract sales and input tax credi	137,154 24,152		108,874 25,653		
Property Tax Rebate					
Sundry Revenue	129,131		101,451		
		\$ 2,313,90	1	\$ 1,914,117	
FEE FOR SERVICE		\$ 550,62	7	\$ 481,737	
Ontario Disability Support Programs	284,508		333,887		
Ministry of Economic Development Trade & Emplo	0		45,000		
Respite MCYS		73,547		62,347	
TOTAL INCOME		\$ 3,222,589		\$ 2,837,088	
EXPENDITURES					
Administrative		\$ 216,038		\$ 190,277	
Occupancy		721,757		500,534	
Program		2,195,356		2,278,708	
Central Administration Costs		105,132		101,657	
TOTAL EXPENDITURES		\$ 3,238,283	3	\$ 3,071,176	
EXCESS (DEFICIENCY) OF INCOME OVER EXPENDITURES		(\$ 15,694)		(\$ 234,088)	
*NOTE: O.D.S.P. results include Toronto & Central East Region					
Administration (10%)	9.92%	\$321,170	10%		
Building Rental and Maintenance (22%)	22.29%	\$721,757			
Programs and Services (68%)	67.79%	\$2,195,356	22%		

100%

\$3,238,283

68%

IN AND AROUND CORBROOK

"Corbrook gives Brett a better sense of his accomplishments in his daily life. The social interaction with his peers is one of the most important areas that Corbrook offers. The Revel program provides a skills building environment for each to become more independent in their life skills."

- John Toleck, Father of Brett

"I cannot find a Worker as caring, understanding, patient and supportive as my Person Directed Planner from Corbrook. She helped me explore and confirm my employment goal by volunteering and this is critical as I have only one year left before my school graduation. She is very resourceful, flexible and helpful. She went beyond her duties and the time frame for my planning service to assist me dealing with and resolving my ODSP issues. She is marvelous!

- Jacky H.











