



**Community Report
2024-2025**

From Vision to Reality

COO Report: Dream Weavers

**IRENE
CVETKOVSKI**
Chief Operating
Officer



Corbrook, today, is a massive evolution of the Intra-fraternity Recreational and Training Centre that opened its doors to 28 people with cerebral palsy in 1950. And while the organization has seen tremendous growth on every front in its 75-year history, one thing has never changed. Our focus has always been to provide meaningful, inclusive and relevant services to the people we support so they can experience and enjoy life to the fullest. What continues to shift is how we make that vision a reality.

As society changes, the needs and desires of people who have a disability change in tandem, and progressive agencies cannot afford to rest on past successes. It is our relentless pursuit of excellence and our ongoing commitment to innovation and improvement that has made Corbrook a world leader in the disability services sector.

Nowhere is this more evident than in Corbrook's employment service delivery and our dedication to helping the people we support find meaningful work that is synchronized with their skills and desires. Our ongoing evolution and expansion as an organization – along with increased capacity in all program and service areas – allows us to continuously raise the bar on quality of life.



It is our relentless pursuit of excellence and our ongoing commitment to innovation and improvement that has made Corbrook a world leader in the disability services sector.

Dream employment

Last year, Corbrook secured an extended contract with WCG, the Employment Ontario Service System Manager and our lead for the Toronto and York catchment areas in province's new Integrated Employment Services model. WCG is a leader in the development and delivery of employment and rehabilitation services, and Corbrook is now working with more than 400 people to help them gain the skills, confidence and support they need to secure employment.

The new contract required Corbrook to build our infrastructure, hiring new staff to support people through every stage of their employment journey, from skill building and resume preparation to cold calling, interviewing and onboarding. We make sure individuals are employment ready, based on the intersection of their needs, skills and passions. Through extensive readiness training and targeted employee/ employer matching, we help make peoples' employment dreams a reality.

Knowledge sharing

Corbrook is recognized within our sector for providing exceptional services outside of traditional funding frameworks. With a systems- and process-oriented approach, we are able to offer increased support to an ever-growing number of individuals. As key player in the industry, Corbrook mentors other service providers as the province moves away from the funding models of the past and towards a more individualized, fee-for-service delivery platform.

We share our approach so other agencies can function effectively and efficiently under the province's new funding vision. It's a collaboration that benefits everyone: the province, service providers and the people they both support. Together with the Ontario Government and the disability services sector – and in the pursuit of the highest possible quality of life – we are working to ensure that all agencies provide meaningful, safe and effective programs and services based on every individual's unique needs and vision.

Jim Raymer Award

David Alvarez

Jim Raymer was a conscientious participant at Corbrook for 33 years before building the courage to find employment in the community. This annual award honours Jim's memory and celebrates the achievements of one exemplary Corbrook participant.



When David Alvarez came to Corbrook, he was feeling discouraged after months of navigating a competitive and increasingly digital job market. "I spent what felt like an eternity trying to get my foot in the door," recalls David. "It was incredibly impersonal. I was just another number."

Looking to Corbrook for a fresh approach, David found much more than job search support: he found connection, understanding, advocacy and an employment strategy that works. "I was greeted by a truly welcoming and enthusiastic team," says David, giving special credit Employment Specialist Daniel Yun, who offered unparalleled assistance and reassurance. "Daniel went above and beyond to support me, taking the time to understand my situation, including my physical disability."

With Daniel's guidance, David increased his confidence, refined his resume, practiced for interviews, and gained the tools he needed to succeed, eventually securing a position as an onsite manager at a growing Canadian startup.



David wasn't just looking for a job when he came to us. He was – and remains – committed to building a future.

"From the beginning, David demonstrated a level of persistence and professionalism that stood out," says Daniel. "Despite the setbacks he faced, he approached every challenge with curiosity and a genuine desire to improve."

According to Daniel and David's supervisors at work, his growth has been remarkable. "He is more confident, proactive and focused, and his openness to feedback and willingness to adapt is remarkable," says Daniel. "David wasn't just looking for a job when he came to us. He was – and remains – committed to building a future."

David is loving his new life and very grateful to the organization that helped to turn his vision into reality. "Corbrook gave me more than a job. They gave me long-term skills and a belief in myself. And they weren't just there to find me work. They're here for the journey."

President and CEO Report: From Vision to Reality

DEEPAK SONI

Corbrook Chief Executive Officer



The theme of this year's community report, From Vision to Reality, is the engine of everything we do. It's what drives us to think creatively, respond thoughtfully and operate effectively. By identifying needs, developing solutions and putting those solutions into action, we are able to envision a better, more inclusive future and make that future a reality in Canada and around the world.

Service delivery

Over the past year, to ensure our programs align with the goals of each individual we support – and to ensure that these goals are achievable through specific pathways – Corbrook restructured, reset and revamped its service delivery model. Corbrook's Quality and Innovation Team audited all existing programs, evaluating them under 14 different skill streams to optimize our services and maximize our outcomes. If a person wants to improve their health and fitness, for example, staff can easily identify which programs will help the individual to achieve that goal.

Satisfaction surveys and inservice evaluations ensure facilitators and one-on-one support workers optimize performance results under each stream and within each program.

Workforce enhancement/stability

Celebrating the success of Corbrook's Athari program in Africa, we welcomed the first cohort of college graduates to Canada. This collaborative vision became a reality with the support of many partners, including the Canadian High Commission in Nairobi. In Kenya, the Canadian ambassador held a formal luncheon for Athari – which means impact in Swahili – recognizing the tremendous opportunity the program represents for both countries.

We attended the luncheon before speaking at the United Nation's International Organization of Migration Conference (IOM) in Nairobi, which advocates for the safe, ethical and legal employment of foreign workers in Canada.

Social entrepreneurship

Corbrook's signature coffee shop, Social Brew, enjoyed a very successful year at its Birchmount and Lawrence location in Toronto, with a smaller, sister shop opening on Spadina Avenue. The Spadina location serves as a training ground for baristas, including people who identify as having special needs, with three trainees going on to secure employment at the flagship location.

Our beans are grown in Kenya by Utake Coffee, and we invited the owner of the company to train our Social Brew staff. Mbula helped staff to understand the complexities of the bean and guided our baristas through the art of brewing the perfect cup of coffee.

For customers who fall in love with this signature java, beans are available on Corbrook's e-commerce site. We are pleased with the success of this joint venture and plans are in the works to add more Social Brew locations to expand our brand.

Corbrook's longstanding social capital venture, Out of the Box (OOTB), enjoyed continued growth, with the management team attending trade shows in Canada, the US and Europe.

Employment

Corbrook held a Disability Hiring Fair on March 26, 2025, which brought together people living with a disability who are seeking employment and employers who are expanding their workforce. It was an unqualified success, with more than 100 job seekers and 12 employers – including Canada Post, Ernst & Young and the City of Markham – in attendance.

We were delighted to have in attendance Mayor Frank Scarpitti, who recognized Corbrook for our extraordinary efforts to make the employment dreams of the people we support a reality. Thank you to the City of Markham for hosting the job fair, which we hope will become an annual event bringing together employers and employees in the name of inclusion and diversity.

Skill Streams

- Social/Emotional Learning
- Science and Technology
- Literacy • Visual Arts
- Physical Exercise • Culinary Arts
- Mindfulness • Self Advocacy
- Language/Communication
- Employment Geography
- Life Skills • Social/Recreation
- Music/Arts





Community health

In partnership with Food Share Toronto, which supplies the produce, Toronto Public Health and the City of Toronto, Corbrook extended the hours of its Thursday night fresh food community market, staying open into the evening to serve as many as 75 economically disadvantaged families at each sold-out event. Shoppers express gratitude for having access to fresh fruits and vegetables at cost and report that they now meal plan around the market.

Global leadership

By attending and presenting at a number of high-profile national and international events throughout the year, we kept Corbrook in the spotlight as a world leader in the disability services sector.

2024-25 highlights

- Corbrook was part of the Canadian delegation to the Conference of States Parties to the Convention on the Rights of Persons with Disabilities, which promotes, protects and ensures the enjoyment of all human rights and fundamental freedoms by persons with disabilities. In addition to participating in a variety of sessions, Corbrook was invited to the Permanent Mission of Canada to the United Nations with Ambassadors Bob Rae and Richard Arbeiter and the Honourable Kamal Khara, Federal Minister of Diversity, Inclusion and Persons with Disabilities. To be present in such company, representing Corbrook at the global level – and bringing our unique perspective to the table – was an incredible privilege and testament to the innovative thinking and service excellence of our organization.
- In Antwerp, Belgium, Corbrook attended the European Social Services Conference, the largest public social welfare policy and practice forum in Europe, as well Deloitte's Global Labour Market Activation Summit, which brings together key stakeholders to share insights, develop collaborative solutions and promote policy changes to improve labour markets around

the world. Corbrook delivered a presentation on Canada's transformation services, and our key role in York Region, where we are recognized for our excellence in service provision with five-star employment partner status.

- Back at home, Corbrook attended the Social Finance Forum in Ottawa. Hosted by Whitby MP Ryan Turnbull, it was an excellent opportunity to meet with people from across the country who are leaders in the social finance and entrepreneurship space. We also attended a conference on Resilient Leadership and Securing Sustainability organized by First Work Ontario's Youth Employment Network, where we were able to discuss our effectiveness in supporting accessible, high quality, outcomes-based employment services to jobseekers with disabilities.

A team effort

Everything Corbrook envisions and achieves, from better aligned programming and more streamlined service delivery to advocating on behalf of the disability sector at the international level, comes from a desire to always be better and do better. We do that by listening, learning, innovating and educating, all of which is possible thanks to the extraordinary engagement and commitment of our board of directors, senior management team, staff, volunteers, partners, donors, sponsors, government and, most of all, the inspiring individuals we support.

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JUDY COOPER

President, Corbrook Board of Directors



It was an extremely busy year for Corbrook’s Board of Directors, with a comprehensive review and revision of all government documents, as well as the organization’s bylaws, policies and membership framework. Required under the Ontario Not-for-Profit Corporations Act, the overhaul clarifies the role of the Board, ensuring transparency and accountability and the highest level of service from the top down.

As soon as we heard what was coming down the pipe from the Province, we dug in, making it our first priority of business and meeting all requirements well ahead of the deadline. True to form, our Board members went above and beyond, not only strengthening our government practices and ensuring we were in compliance but also taking the opportunity to update our strategic plan.

It was an enormous amount of work, but our Board is strong, dedicated and determined to ensure Corbrook remains a global leader in the disability services sector. Key to our strength is the diversity of skills members bring to the table. This Board was born out of the type of services Corbrook requires, and each member has a different and complementary areas of expertise.

Flexibility is also a Board hallmark. As a dynamic and innovative organization, Corbrook is continually growing and the Board of Directors is continually growing with it.

Corbrook’s growing social media presence – on Facebook, Instagram and LinkedIn – is just one example. Members now monitor accounts daily to keep abreast of everything happening within the organization, both in Canada and around the world. With the international efforts of our CEO Deepak Soni and our ever-increasing reach, Corbrook has more exposure than ever before, and this requires a deeper commitment and level of engagement from Board members.

We are a small agency compared to many others, yet we bring global attention to Canada and to Corbrook as a world leader in the disability sector. Our Board members are honoured to double down on our efforts to oversee this life-changing work.

Corbrook Board of Directors

- Ms. Judy Cooper President
- Ms. Shelley Kierstead Vice President
- Mr. Granville McKenzie Treasurer
- Mr. Ken Williamson Past President
- Mr. Christopher Lindsay Director
- Ms. Heather Grand Director
- Ms. Sandra Fontaine..... Director

Peter Lindsay Employment Partner Award

This year, Corbrook’s Board of Directors introduced a new award in memory of the late Peter Lindsay, a devoted, long-standing board member who passed away in 2024. A truly gentle soul, “Peter was brilliant, conscientious, down to earth and a tireless champion of our organization,” remembers board President Judy Cooper. Primarily focused on engaging businesses to work with Corbrook in the securement of meaningful, paid employment for people with disabilities, “Peter put his whole heart into this mission and did a wonderful job introducing employers to Corbrook that have become lifelong partners.”

Each year, the Peter Lindsay Employment Partner Award (replacing our Business Partner of the Year Award) will recognize one outstanding employer that has joined with Corbrook to create a supportive and inclusive work environment for people with a disability.

Helen Walton Award Winners

The Helen Walton Award honours the memory of one of Corbrook's founders. It recognizes people nominated by their peers for their generosity and helpfulness.

EAST



Mathushani (Shani) Raveendren

In a world that often celebrates the loud and the bold, Shani stands as a testament to the power of quiet kindness and gentle support. Though she may be shy, her actions speak volumes, touching the hearts of those around her.

When someone is down, Shani is the first to offer comfort. Highly empathetic, with an innate ability to make people smile even on their darkest days, Shani makes others feel seen and heard, reminding them that they are not alone. Happy to share her heritage, Shani offers snacks from her homeland to create moments of connection and understanding, her generosity bridging gaps and building friendships, one thoughtful gesture at a time.

In programming, Shani is a beacon of support. She cheers on her peers, empowering them with her positivity, and when the music plays, Shani's spirit shines. Graceful and inviting, she spreads joy and unity through her dance, her presence uplifting the room and turning ordinary moments into cherished memories.

Demonstrating a tranquil yet profound generosity, Shani is the embodiment of the Helen Walton Award.

Barry Daniel

Since joining Corbrook in October 2022, Barry has made remarkable progress in his ability to communicate and build connections with his peers. His thoughtful actions during trips are a testament to his compassion: he is always looking out for his friends, making sure they feel included and supported.

Barry has fostered a welcoming environment by helping staff during lunch time, heating up meals for others, and assisting his companions as they prepare to venture outdoors. He is also an inspiring presence in workshops, encouraging those around him to participate and enjoy themselves.

Barry shares readily and is known for advocating on behalf of others, and the heartfelt words of his peers paint a beautiful picture of his character: a gentle man who enjoys talking with people and making everyone feel comfortable and welcomed. "You are my friend," says Michael, who admires how Barry drops everything to help those in need. "You are nice to me and to everyone else all the time."

Barry's kindness, generosity and unwavering support for others exemplify the values of the Helen Walton Award.

WEST



Peter Lindsay Employment Partner Award

AHRC NYC: A Champion of Inclusive Employment

Corbrook is proud to bestow the first annual Peter Lindsay Employment Partner Award to AHRC New York City in recognition of the organization's outstanding commitment to Corbrook's inclusive employment mission.

"As a leader in supporting individuals with intellectual and developmental disabilities, AHRC NYC has gone above and beyond in creating meaningful, sustainable job opportunities for Corbrook job seekers," says Corbrook CEO Deepak Soni.

Since the beginning of our partnership, AHRC NYC has hired four Corbrook clients as office assistants in Toronto, with two employees celebrating one full year of successful employment. "These placements are more than jobs," says Daniel Min Yun, Supervisor of Corbrook's Employment Program. "They represent life-changing milestones for individuals who thrive when given the right support and opportunity."

As a fierce advocate for people with intellectual, developmental and other disabilities to lead full and equitable lives, AHRC NYC, like Corbrook, envisions a socially just world where the power of difference is embraced, valued and celebrated.

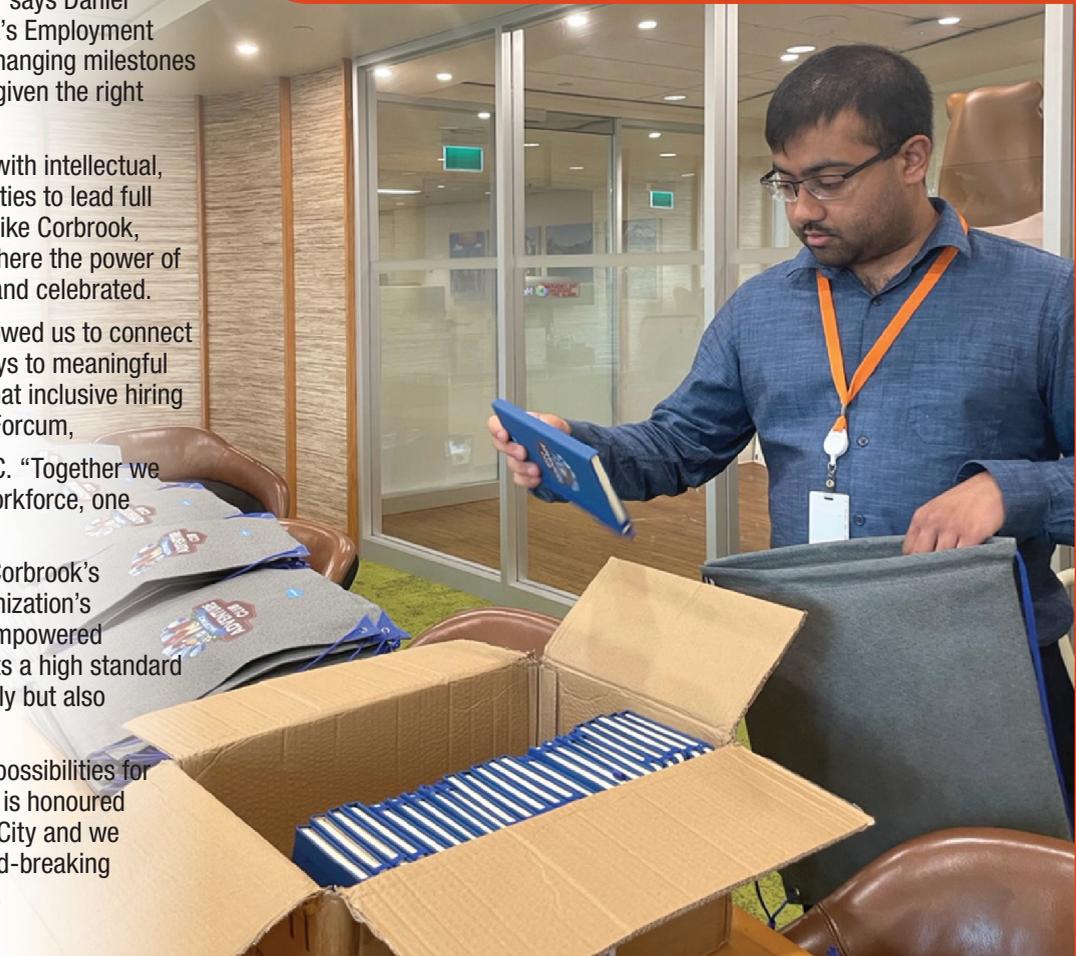
"Working with Corbrook has allowed us to connect with great talent, create pathways to meaningful employment and demonstrate that inclusive hiring benefits everyone," says Kalee Forcum,

Project Supervisor for AHRC NYC. "Together we are building a more equitable workforce, one success story at a time."

AHRC NYC's continued trust in Corbrook's candidate pool reflects the organization's dedication to building diverse, empowered workplaces. Their leadership sets a high standard for inclusive hiring, not just locally but also internationally.

Together, we are redefining the possibilities for inclusive employment. Corbrook is honoured to partner with AHRC New York City and we look forward to continued ground-breaking collaboration in the years ahead.

Peter Lindsay was a dedicated member of the Corbrook Board of Directors who worked tirelessly to connect Corbrook with progressive businesses that believe in our mission to develop and provide opportunities for meaningful work based on an individual's uniqueness and self-determination. The annual Peter Lindsay Employment Partner Award, which replaces Corbrook's Business Partner of the Year Award, recognizes one outstanding organization that has joined with Corbrook to create a supportive and inclusive work environment for people with a disability.



New Realities



Customer Service: Danilo

Corbrook’s employment coaching program, Striving for Success, prepares people with disabilities for today’s competitive job market through innovative, experiential workshops developed by our business and educational partners. A number of hands-on training initiatives within the program, including a monthly Bake Sale and Market, promote job readiness and give individuals real-world experience in customer service, money management and teamwork. Those interested in taking their experience to the next level can start their own small business, bringing their handmade crafts to the market, where they manage their own sales, gain confidence in their work and take ownership of their retail presence.

Dani is one individual who actively participates at the Bake Sale and Market. Once shy and reserved, Dani’s confidence has blossomed under the program, and his personal transformation has helped to foster a more inclusive, connected and positive environment for everyone.

The Bake Sale and Market is an empowering experience. The individuals we support look forward to planning, designing and successfully implementing each event with enthusiasm and pride. And as they continue to grow – both personally and professionally – they help to build a stronger, more vibrant community.

Staff and Peer Training: Dianna and Lizzy

In 2024, Corbrook attended a self-advocacy session hosted by Inclusion International – *Listen, Include, Respect* – on the development of easy-to-understand communication guidelines for the disability services community. In January, Corbrook helped to bring this training opportunity to Toronto, along with other members of Inclusion International. Dianna and Lizzy, two passionate self-advocates supported by our organization,

joined 15 other self-advocates from across Ontario to learn how to maximize their ability to effect change, while building a network of peers that meets several times a year to share progress updates.

Following the event, Dianna and Lizzy began preparing for a presentation of the internationally accepted *Listen, Include, Respect* guidelines to the Corbrook board and all staff. They have also started mentoring others at Corbrook who are interested in developing a deeper awareness and understanding of self-advocacy. These ‘trained trainers’ can, in turn, mentor others and maintain the momentum of the movement.

Math and Literacy: Yoel

This past year, Yoel began attending Corbrook’s Brainworks and In the Kitchen programs with the goal of improving his math and literacy skills. His consistent hard work and dedication – including one-on-one learning with staff outside regular workshop hours – is evidence of his commitment to personal growth, and has led to remarkable progress. Yoel is a shining example of what can be achieved with a positive attitude, perseverance and targeted programming.

Advocacy: Michael

Michael, who is an active participant in our Exploratorium and Mixed Media programs, is acquiring the skills he needs to become an inspiring advocate for the 2SLGBTQIA+ community. Using his voice to promote inclusion, understanding and equality, and encouraging his peers to become self-advocates, he empowers those around him to speak up, express themselves and embrace who they are, while helping to build a more inclusive and supportive community for all.

Employment Innovation

Skills-matching + support = sustainable careers

Rooted in dignity, empowerment and accessibility, Corbrook's Employment Program provides individuals with targeted skills training, labour market insights, customized job development strategies and confidence-building supports.

At the heart of our success is our dedicated team of Employment Specialists, whose expertise and compassion guide every person through a customized employment journey. Job seekers receive a tailored action plan that aligns with their career goals and accommodates their specific needs, ensuring high-impact and human-centered support with unprecedented employment outcomes. By emphasizing skills-matching and addressing challenges such as interview readiness, accommodation needs and self-advocacy, we deliver results that help the people we support move toward sustainable careers with purpose and confidence.

Corbrook's relevant, comprehensive, accessible, person-centred services help individuals overcome barriers and secure meaningful employment, with more than 160 job seekers living with disabilities supported across the Greater Toronto Area in the last year alone.

Community Reach



Corbrook continues to broaden our impact through employer education, sector engagement and practical guidance on inclusive hiring. Our team shares labour market insights, supports accommodation planning and job carving, and promotes practices that reduce barriers and align opportunities with job seeker strengths.

Job Seekers

This past year, we launched our flagship eight-week Job Seeker Development Program, a structured in-house initiative designed specifically for people with disabilities who are looking for meaningful employment. Accessible to job seekers at all levels, our program focuses on essential employment skills, personal growth and self-discipline, peer-based social engagement, confidence-building and advocacy. Every participant receives one-on-one support from an Employment Specialist, ensuring individualized service delivery and personal accountability.

This employment program has maintained near-full attendance, demonstrating a high level of engagement and satisfaction. Graduates report higher callback rates from employers, increased comfort with employer follow-ups, and a lasting sense of empowerment and independence.

In recognition of the positive impact Corbrook's employment team has with inclusive employment in Ontario, Corbrook was awarded the 2025 Performance Excellence Award by Employment Ontario (WCG), one of the highest honours bestowed on employment service providers in the province. This award recognizes outstanding achievement in employment innovation, equity and measurable outcomes. Standing out among agencies across Ontario, Corbrook demonstrated leadership in inclusive employment practices and affirmed our position as a provincial leader in disability-focused employment services.



Corbrook's Employment Team bridges talent and opportunity through skills-matching and customized job development, interview preparation and follow-through coaching, accommodation planning for employers and job seekers, and post-hire check-ins that support retention, belonging and long-term growth.

Collaborative Initiatives

Disability Job Fair with City of Markham

On March 26, Corbrook proudly hosted an inclusive job fair that helped individuals with disabilities find meaningful employment opportunities. The event welcomed 90 job seekers and featured 13 diverse employers and organizations, including representatives from the City of Markham, City of Vaughan, City of Toronto and prominent community businesses. The fair drew widespread attention, earning media coverage from OMNI TV and Metroland and further raising the profile of inclusive hiring.

A highlight of the day was an appearance by Markham Mayor Frank Scarpitti, who personally recognized Corbrook's commitment to advancing accessibility and employment equity. The Mayor presented Corbrook with a special award acknowledging the success and impact of this landmark event for inclusive hiring.

The job fair, which we hope will become an annual event, exemplifies Corbrook's leadership in creating platforms that bring job seekers and inclusive employers together to strengthen networks, open doors and empower individuals through employment.



Inclusive Employment Pathways with South Asian Autism Awareness Centre

In 2024, Corbrook deepened its impact in the disability employment space by launching a meaningful collaboration with the SAAAC, a leading organization supporting individuals on the autism spectrum. Through this partnership, Corbrook helped job seekers gain work exposure at Goodness Gift, a SAAAC social



enterprise that promotes skill development, confidence and financial independence.

This initiative reflects the shared values of both organizations: our belief in the potential of every individual and the importance of creating supported, real-world job experiences. By combining Corbrook's employment expertise with SAAAC's strong wraparound supports, the collaboration has empowered people to gain valuable work skills and contribute meaningfully to a purpose-driven business.

Corbrook is proud to work alongside SAAAC in shaping inclusive employment pathways and providing opportunities for individuals with autism to thrive in workplaces that understand and celebrate their strengths.

Inclusive Job Fair with My Job Match

On May 29, Corbrook partnered with My Job Match in Toronto to deliver a dynamic and inclusive job fair that linked job seekers with disabilities to career-building opportunities. More than just a hiring event, the fair served as a community hub where job seekers engaged directly with employers, recruiters and industry leaders.

In addition to employer booths, the event featured one-on-one coaching and career feedback, giving attendees the chance to refine their job search strategies, build confidence and make meaningful connections. Employers in attendance represented a wide range of sectors and demonstrated their shared commitment to inclusive hiring.

This collaboration reflects Corbrook's proactive approach to building bridges between talent and opportunity. By working with innovative platforms like My Job Match, Corbrook continues to lead efforts that foster equity, empowerment and inclusive growth in the workforce.

Anuradha Mittal, CFO



Drawn to Corbrook by our mission and impact, Anuradha (Anu) Mittal joined Corbrook in 2017 as a Junior Accountant. “I wanted to use my accounting skills in a way that extended beyond numbers and spreadsheets to truly make a difference in people’s lives,” Anu recalls.

Taking on more responsibility with the encouragement and support of her colleagues, Anu developed skills in leadership, financial planning and strategic decision-making, which ultimately prepared her for the role of Chief Financial Officer, a duty she assumed last November.

“As CFO, I oversee our financial strategy, ensuring stability, transparency and long-term sustainability,” says Anu. “Knowing that my decisions help to ensure Corbrook remains financially strong and capable of delivering life-changing programs and services is incredibly motivating, and being part of a team that is so dedicated to empowering individuals is both inspiring and humbling. It gives real meaning to the work I do.”

At the heart of everything we do, Anu says, is the people we support. “Their perseverance, achievements, and growth remind me daily of why our work matters. Witnessing their success drives me to ensure Corbrook remains a stable and supportive environment in which they can continue to thrive. We are proof that with strong financial stewardship and a people-first approach, organizations truly can transform lives.”

Anu has stepped into the role of CFO with the experience, skills and determination necessary to guide Corbrook toward a sustainable financial future. Her passion for people with disabilities and her desire to see everyone flourish, combined with her unwavering commitment to the Corbrook team, make her an invaluable asset to our organization and the people we support. Deepak Soni, CEO

Maria Serrano, Community Support Worker



Maria Serrano came to Corbrook in 2023 after graduating college with her Social Service Worker diploma. Initially focused on program support, Maria’s role has shifted over the last two years, expanding into case management, professional collaboration and workshop creation. “I meet with behavioural therapists and home managers to plan supports that are tailored to each person’s goals, and confer with outside professionals and families to ensure continuity of support,” says Maria, who also mentors placement students at Corbrook.

Bringing empathy and determination to work, Maria loves to see the individuals she supports achieve milestones, both big and small. “They inspire me with their resilience, individuality and ability to grow through challenges.” Advocating for and supporting people in ways that directly improve their lives keeps her motivated, and working with a creative, supportive and passionate team keeps Maria committed to her work.

Now in her final year of Disability Studies at Toronto Metropolitan University, Maria hopes to combine her academic knowledge with her Corbrook experience to effect systemic change. “I am excited for our future as a leader in disability services, demonstrating how person-centered, creative and justice-informed supports can inspire change locally and globally.”

Maria’s positivity, patience and problem-solving skills – combined with her ability to support both individuals and future professionals with care and confidence – makes her an integral part of our team. Her compassion and commitment to the people and families she supports is unwavering, and she consistently goes above and beyond to ensure that everyone feels seen, heard and valued.

Sinead Tawse-Smith, Manager of Services and Community Development.

Corbrook At A Glance

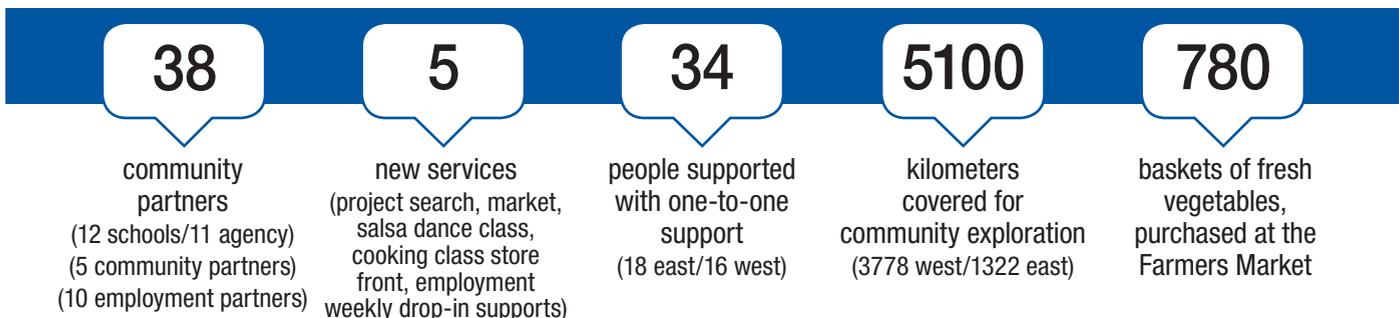
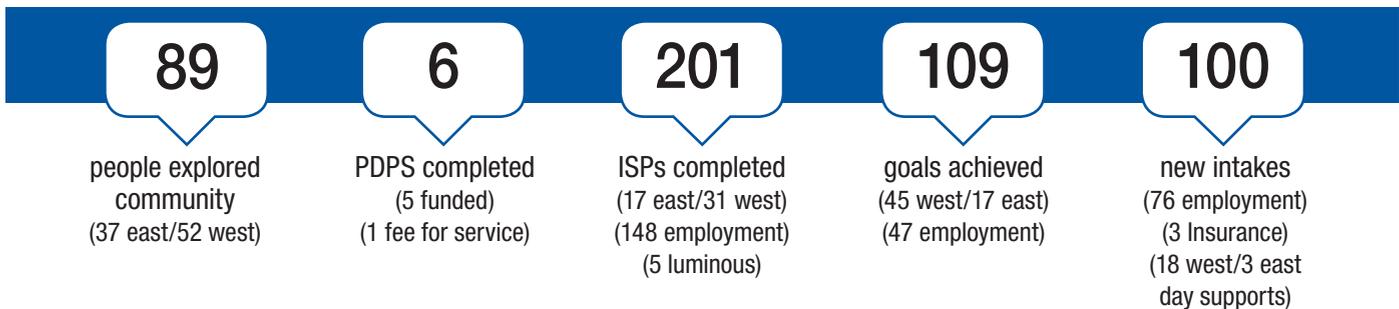
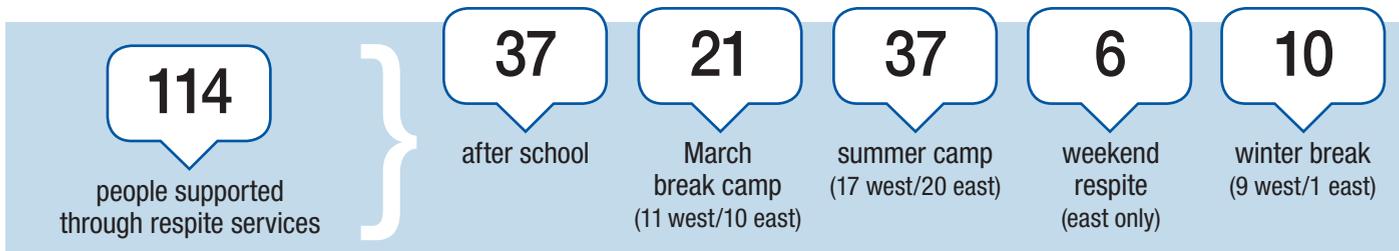
Fast Facts 2024 - 2025

EMPLOYMENT SUPPORTS



DAY SUPPORTS

of people supported east & west combined — **207** (99 west / 108 east)



Scholarship Winners

At Corbrook, we realize the students of today are the service providers of tomorrow. We also understand that, as a world leader in the disability services sector, we have an obligation to share our skills, knowledge and resources with the next generation of devoted caregivers. Not only do we offer mentorships in our workplaces, but we also provide annual scholarships to two dedicated Centennial College students who plan to carry on our critical work on behalf of and in

collaboration with people who have a disability. **Zahra Khanmohammadi** is the recipient of this year's **Gloria LeGrow Scholarship**, which is awarded to an exceptional student enrolled in the Social Services Worker program and **Naswaa Joshi** has received the **Corbrook Awakening Abilities Scholarship**, which is given to an outstanding student in the Developmental Service Worker program. Congratulations and thank you both!

DONORS & SPONSORS

Food & Beverage / Giveaways

- 2 Bottles of Water – MJM
- Bick
- Debs Dips
- Jelly Beans – MJM
- Mio
- PW Leopard – Awake Chocolate
- PW Leopard – Old Dutch Chips
- PW Leopard – Junior Mints
- Twigz

Organizations / Companies

- Access Niagara
- Action Loose Leaf
- ADP
- Ang & Louis
- Asian Buffett
- Ask4Care (no golfers)
- Athari People
- Ayles Electric
- Balance Display
- Beck Taxi
- BMO (branch)

- Bouwmeister Landscaping Limited
- BWIT
- Canada Masonry Centre
- Canadian Safety Supplies
- Canadian Tire
- Casa Bella Windows
- Centura Toronto (Cowie Brothers)
- Clean with Bubbles Janitorial Services Inc.
- Coachwood Manor
- CompEtiquette
- Cowan Group
- CUPE 2191
- Daniel Enright
- Dart Solutions
- Decanthropy
- EBS Construction
- Edward Jones
- E-L Financial
- ESP Contracting
- Ferring Pharmaceuticals
- Frontline
- Gallagher
- Grande Fine Foods
- Golf Town

- Hello Fresh
- JDMI
- JDMI / Northbridge
- KPMG
- KPMG (CLTO)
- Krispy Kreme / Chris Lindsay (Corbrook Board)
- Live Assets
- Mahogany
- Morex
- My Job Match
- Nazari Pruden Law
- Northbridge
- Oakdale DryWall
- Out of the Box (OOTB)
- Pathways to Inclusion
- Ppl Minded Business
- PPM
- PooranLaw
- Pristine Properties
- Quest Automotive Leasing
- Regal
- Remax Crossroads
- Rosehill Foods
- RWAM
- S&S Construction and Renovations Corp.

- Salesforce
- Scotiabank
- Seamless Care
- Sharp Electronics of Canada
- Social Brew
- Soft Choice Canada
- Surge
- Sylvie Labrosse and Kevin Leslie
- TD
- Tory's
- Trillium Support Services
- Tridel
- UPS Canada
- Veiliant Inc / Joseph Ng
- Viridan
- Woodbourne Canada

Individual Donors

- Anonymous
- Edward / Michelle Lau
- G. Ouellette
- Judy Cooper
- Peter Lindsay
- Sylvie Labrosse

Combined Income Statement

YEAR ENDED MARCH 31, 2025

INCOME	2025	2024
MCCSS funding	\$1,996,669	\$1,780,200
Fee for Service revenue	1,388,059	1,306,050
Ontario Disability Support Programs	342,276	336,400
Employment Ontario	139,182	73,633
Other revenue	235,969	349,709
Management and occupancy fees	300,000	216,000
HST revenue - contract sales and input tax credits	117,500	143,517
	4,519,655	4,205,509

EXPENDITURES	2025	2024
Salaries and benefits	2,582,433	2,500,382
Office and administration	157,991	138,471
Occupancy	1,049,358	836,763
Technology and telephone	257,376	194,096
Insurance	17,504	26,116
Equipment, repairs & maintenance	86,586	164,259
Travel and transportation	120,524	74,470
Advertising and promotion	54,482	52,576
Purchased services and programs	121,406	67,958
Training and Professional development	34,269	74,716
	4,481,929	4,129,807
Excess of income over expenditures	37,726	75,702

*Note: O.D.S.P. results include Toronto & Central East Region

Corbrook's Expenditures

■ Programs & Services	62.316%	\$2,792,590.00
■ Building Rental & Maintenance	25.74%	\$1,153,448.00
■ Administration	11.96%	\$535,891.00



■ Programs and Services (62%)
■ Building Rental & Maintenance (26%)
■ Administration (12%)



Explore Corbrook



Employment Support

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